## **Manic Panic**

Knowledgebase > Orders > Refunds and Exchanges

Refunds and Exchanges Customer Services - 2022-08-02 - Orders

Are you looking to refund your purchase but not sure how to? Check out our <u>Refunds and Exchanges</u> page here!

Refunds and exchanges must be returned in their original condition, unsealed and untampered with. If the product is returned not in its original condition it will not be refunded and will be sent back to the original recipient.

If the customer received the product in a damaged condition, this must be communicated with the customer service team before the return is made.